



Household Water Leaks

The majority of the Municipality's water meters are able to identify leaks. If your water meter has registered flow for over a prolonged period of time, your meter will flag a leak.

Leaks in the home can be caused by leaky toilets, dripping faucets, leaky hose bibbs, a malfunctioning water softener etc.

Checking for Leaks

The best way to determine if you have a leak is to monitor your water meter. First, ensure that no fixtures in the home are using water when checking for leaks.

Next, read your water meter for few minutes or so. Refer to the *How to Read Your Water Meter* guide for detailed instructions on how to read your water meter.

For dial style meters, watch the flow indicator (small red triangle). If it is moving, water is flowing through the meter.



On an LCD Display meter, activate the display. If a leak is present, a faucet will appear above the reading/rate numbers. If water is flowing through the meter, an arrow with a plus symbol in it will appear.

	<p>FLOW INDICATOR Shows the direction of flow through the meter: ON Water in use. OFF Water not in use. Flashing Water is running slowly. (-) Reverse flow. (+) Forward flow.</p>
	<p>LEAK INDICATOR Displays a possible leak: OFF No leak indicated. Flashing Intermittent leak indicates that water has been used for at least 50 of the 96 15-minute intervals during a 24-hour period. On Continuously Indicates water use for all 96 15-minute intervals during a 24-hour period.</p>
<p>RATE</p>	<p>RATE OF FLOW Average flow rate is displayed every twelve seconds on LCD display.</p>

How to Find the Leak

To narrow down what may be causing the leak in your household, try closing the shut off valves on toilets, water softeners or other fixtures that use water. Then check your water meter again.

Toilets are the most common cause of a household leak. Even if you cannot hear water running, your toilet could still be leaking. You can place a few drops of food colouring in the tank of the toilet. After 30 mins, check the bowl of the toilet. If you see colour in the bowl, there is a leak.