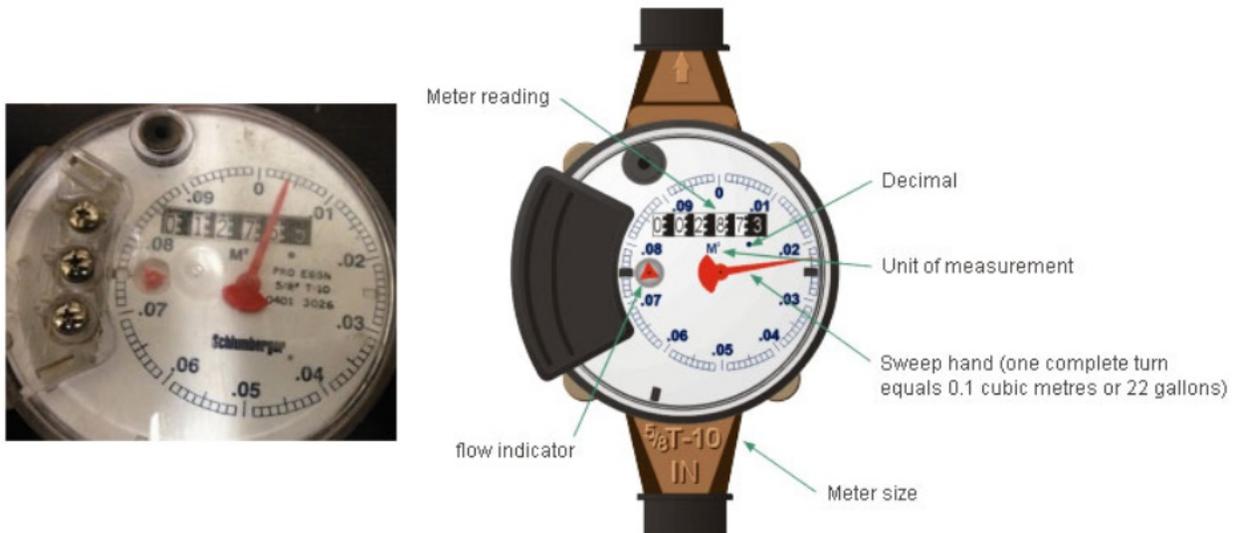


How to Read Your Water Meter:

Water meters are usually found in the basement of your home along the front wall of the house. They can be hidden behind cabinets or walls. Your meter may have either a dial or an LCD display. To read the meter, face the meter so that the numbers are right side up. Read off the numbers from left to right. You do not have to include any zeros that appear before the actual reading.

Dial Meter:



This water meter register is a lot like the odometer on your car. The number(s) on the far right in the black area are decimal places. You may have one or two decimal places on your meter. Please be sure to include any decimals in the reading you submit.

LCD Display:



To read your meter, shine a bright light such as a flashlight on the screen and the display will activate. When activated, the display will first show a segment test.

The screen will begin to flash between two different screens – a “reading” and a “rate”.

Reading: Shows the current read with comma separators and decimal place. From the initial activation, the reading screen displays for 20 seconds before toggling to the rate screen.



Rate: When the screen toggles to a different display, the rate of flow is shown. This will display for four seconds. The display will then toggle back to the read screen. Each additional read screen will display for eight seconds.



The number displayed on the “reading” screen is used for billing purposes and is the number we require. Include the decimal point if there is one. Please do not provide the “rate” number.