



MUNICIPALITY OF WEST PERTH

WELCOME HOME

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Contact Us

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PO BOX 609
MITCHELL ON, N0K 1N0

T. (519) 348-8429
F. (519) 348-8935
E. INFO@WESTPERTH.COM

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MUNICIPAL COUNCIL

The Council of the Municipality of West Perth is comprised of a Mayor, Deputy Mayor and nine Councillors elected for a four-year term representing the wards of Fullarton, Hibbert, Logan and Mitchell. Learn more: westperth.com/yourcouncil.

Regular Meetings of Council are held on the first and third Mondays of the month in Council Chambers. View meeting dates, agendas and minutes at: westperth.civicweb.net.

If you wish to address Council please contact the Clerk's Department no later than 12:00 pm on the Thursday before the meeting. A Delegation Request Form can be completed online to register for an upcoming meeting. Delegations will be scheduled to make a presentation to a regular Council or Committee meeting at the discretion of the Clerk regarding time and date.

News and Public Notices

Our website, www.westperth.com is West Perth's official source for information on municipal programs, services, events, news and public notices.

Residents and businesses are encouraged to regularly visit our website and subscribe to our News and Public Notices to stay up to date on happenings in West Perth. Subscribe to westperth.com/news.

West Perth actively uses social media to share information and engage with residents and stakeholders. Like and follow our social media accounts:

-  @WestPerthON
-  @MunicipalityOfWestPerth
-  @MunicipalityOfWestPerth
-  @municipalityofwestperth3387



Stay in
TOUCH



Animal Control &

BY-LAW ENFORCEMENT

The Stratford Perth Humane Society has been providing animal control services for residents in the Municipality of West Perth since 2019. These services are limited to regulating dogs. Details can be found in the Canine Control and Kennel By-law 17-2017. For Animal Protection Services, residents of the Municipality should call the Stratford Perth Humane Society at (519) 273-6600 to report by-law violations (except barking dogs), stray animals, report a lost or found pet, sick/injured animals, dog bites, dead domestic animal or wildlife (dead wildlife on public property is collected at no charge).

The Stratford Perth Humane Society is located at 125 Griffith Road, Stratford. They can be reached by phone at (519) 273-6600. View their website at kwsphumane.ca

Please Note: Nuisance non-domesticated animals (i.e. skunks, raccoons, possums, beavers) are not dealt with through the Municipality of West Perth. Local trappers may be contracted to rid your property of these animals at your cost. The Municipality does not make recommendations on animal removal services. To find services search "Wildlife Removal" online.

By-law Enforcement:

The Municipal By-law Enforcement Officer investigates by-law infraction concerns. Some common issues include noise complaints, property standard issues, prohibited/illegal parking, and winter maintenance.

Reporting an infraction:

By-law infractions must be submitted in writing using the By-law Infraction Form. Forms can be completed online or at the Municipal Office. Our office hours are Monday to Friday 8:30 am to 4:30 pm.

You will be required to give your name, address, phone number and/or email address; the details of the concern (where, when, what, how, who). The complaint will be investigated, please be patient, enforcement is a process and can take time.

Any information you provide will remain confidential unless disclosure is required by law.

For more information visit westperth.com/bylawenforcement.



Property TAXES

Property taxes and user fees pay for the services and programs provided by the Municipality including emergency services, community services, road maintenance, parks, and more. For your convenience West Perth offers paper bills and E-Send. Sign up for E-Send online or by mailing a completed form to the Municipality of West Perth, PO Box 609, Mitchell ON, N0K 1N0.

There are four tax installment due dates per year in West Perth. Two installment stubs will be on the interim bill mailed in February and two on the final bill mailed in August. The due dates are the last business day of February, May, August and November. For more information on West Perth property taxes visit westperth.com/taxes.

Remember to keep your final tax bill each year for income tax purposes and to know what your interim taxes will be for the following year.

Supplementary Tax Bills

If you recently built a home or made any additions or improvements to your property, make an allowance for a Supplementary Tax Bill in your budget plans. For new builds for the first 12 to 18 months the property tax bill may only represent 1/3 of the total tax bill until an MPAC completes its assessment. There may be a considerable delay from your occupancy date until you receive a tax bill including the house.

Payment Options

1. Sign up for pre-authorized payments or mail a completed form and void cheque to the Municipality of West Perth, PO Box 609, Mitchell ON, N0K 1N0.
2. Online, telephone or in person through your banking institution.
3. e-Transfer to finance@westperth.com and include roll number in message.
4. By credit card, PayPal or e-Transfer through third party companies such as PaySimply or Paytm.
5. By cheque through mail to the Municipality of West Perth, PO Box 609, Mitchell ON, N0K 1N0 or the after hours dropbox located outside the Municipal Office entrance.
6. In person Monday to Friday from 8:30 a.m. to 4:30 p.m. by cash, cheque or debit.

For questions regarding your property tax bill contact propertytaxes@westperth.com or call 519-348-8429 ext. 227.

Water and Wastewater SERVICES

Water/wastewater bills are distributed to Mitchell residents in West Perth on a bi-monthly basis and include a monthly meter charge and consumption charge. If you live in Mitchell you can sign up for your new water account online or call (519) 348-8429 ext. 244. For your convenience West Perth offers paper bills and E-Send. Sign up for E-Send online or by mailing a completed form to the Municipality of West Perth, PO Box 609, Mitchell ON, N0K 1N0.

For information and to view the current year water and wastewater billing rates, visit westperth.com/water.

Water Issues and Emergencies:

Please report any problems you may have with a municipal water or sanitary service at westperth.com/water or by calling (519) 348-8429 ext. 236. For after hours water emergencies please call: (519) 301-1607.

For questions regarding your water bill contact finance@westperth.com or call (519) 348-8429 ext. 244.

Payment Options:

1. Sign up for pre-authorized payments or mail a completed form and void cheque to the Municipality of West Perth, PO Box 609, Mitchell ON, N0K 1N0.
2. Online, telephone or in person through your banking institution.
3. e-Transfer to finance@westperth.com and include roll number in message.
4. By credit card, PayPal or e-Transfer through third party companies such as PaySimply or Paytm.
5. By cheque through mail to the Municipality of West Perth, PO Box 609, Mitchell ON, N0K 1N0 or the after hours dropbox located outside the Municipal Office entrance.
6. In person Monday to Friday from 8:30 a.m. to 4:30 p.m. by cash, cheque or debit.

Garbage, Recycling & LANDFILL

Curbside Collection:

Garbage and Recycling collection in West Perth is provided by Bluewater Recycling Association (BRA). Curbside collection occurs weekly on Mondays in Mitchell. In Logan, Fullarton and Hibbert wards collection takes place on Thursdays every other week. Garbage and recycling should be placed at the curb by 7:00 a.m. on your collection day to avoid missed collections. For more information visit westperth.com/wasteandrecycling.

Order New or Replacement Bins:

New or replacement containers may be requested by property owners from BRA online or by calling 1-800-265-9799.

Report a Missed Collection:

To report a missed collection fill out BRA's missed collection form or call 1-800-265-9799 ext. 228. In the case of collection disruptions such as inclement weather, you can visit the BRA's collection status page for updates.

Mitchell Domestic Landfill

The Municipality of West Perth operates an all-in-one landfill depot for the three Rs (reduce, reuse and recycling) with competitive fees. The West Perth landfill is for use of West Perth Residents only as per the Ministry of Environment and Climate Change regulations. Users must present proof of residence. For more information and for Mitchell Domestic Landfill fees visit westperth.com/landfill.

Mitchell Domestic Landfill Hours:

Tuesday to Friday 9:00 am. to 4:45 pm.
Saturday 8:00 am. to 1:00 pm.

Hazardous or Special Waste (MHSW):

The Municipality of West Perth offers a MHSW Depot located at the Mitchell Domestic Landfill where residents can dispose of the household hazardous materials safely, efficiently and free of charge.



Recreation and FACILITIES

Recreation and Programs:

The Municipality of West Perth along with local community groups offer programs for all ages. Some of these programs include drop-in pickleball and shuffleboard. To learn about all our programs visit westperth.com/programs.

Ice Rentals and Skating:

West Perth offers ice rentals for prime and non-prime ice times. Parent and Tot Skates and Public Skates are offered September to March. To learn about ice rentals and skating times visit westperth.com/skating.

Swimming and Splashpad:

West Perth offers programs at the West Perth Lions Pool including swimming lessons, aquafit, individual swims, family and open swims. The West Perth splashpad is a great place to beat the heat in the summer. Learn more about the West Perth Lions Pool and programming at westperth.com/swimming.

Facilities and Hall Rentals:

The Municipality of West Perth offers a number of halls and rooms available for rental for special events, meetings and workshops. The Municipal Office, Dublin Community Centre, Keterson Pavilion, Brodhagen Community Centre, the West Perth Community Centre and Lions Park Pavilion. View all the halls and facilities West Perth has available at westperth.com/hallrentals.

For all booking inquiries contact the Recreation Coordinator at reccoordinator@westperth.com or call (519) 348-9311.

Sports Fields:

West Perth has a number of soccer fields and baseball diamonds available for use as well as a tennis court and all wheels park in Mitchell. To view the locations of West Perth's sports fields visit westperth.com/sportsfields.



Parks and TRAILS

Conservation Areas and Trails:

West Perth is home to many outdoor areas including trails perfect for walking, hiking, jogging or biking. Trails include the West Perth Thames Nature Trails, Lions Loop Trail, the Fullarton Conservation Trail and Sawyer Preservation Woodlot.

West Perth has beautiful natural areas such as the Sawyer Preservation Woodlot, Neighbourwoods Demonstration Forest, and West Perth Wetlands. Visit westperth.com/nature to learn more about West Perth's trails and beautiful natural areas.

Memorial Forest:

The West Perth Memorial Forest provides a beautiful area to take in the vibrant colours of every season. The West Perth Memorial Forest offers an elegant and lasting way for you to recognize and honour your loved ones through a meaningful living tribute. To learn more visit westperth.com/memorialforest

Parks and Playgrounds

West Perth features many beautiful areas to spend time with your family and friends. Playgrounds and parks include Brodhagen Park, Cromarty Park, Dublin Lions Park, Fullarton Centennial Park, Mitchell Lions Park and Rotary Park. View westperth.com/parks to see what each park has to offer.

Lions Park Zoo:

The Mitchell Lions Park is home to the Lions Park Zoo. Here you can see lots of different animals such as an alpaca, donkey, goats, and a variety of birds including peacocks, chickens, turkeys and more. The animal park is looked after by the Mitchell Lions Club.

Dog Park:

The off leash dog park located beside the wetlands and walking trails is a perfect place to exercise and socialize your dog. The dog park is located in Mitchell on Frank St. just off of Wellington St. The park is open from April to November from dawn until dusk.

West Perth PUBLIC LIBRARY

The West Perth Public Library offers a variety of services and programs. To stay up to date, follow them on Facebook and Instagram or visit their website at westperthpl.ca.

downloadLibrary:

The downloadLibrary or Libby App has e-books, audiobooks, and videos to stream on your computer, or mobile device. To use the apps, you need internet access, a valid Perth County Library card and your pin. For more information on the downloadLibrary visit westperthpl.ca/digital-read-listen.

Library Programs:

The West Perth Library offers several programs throughout the year including Speaker Nights, Summer Reading Program, special PA Day activities and more. Visit westperthpl.ca/programs for more information on all programs offered by the West Perth Library.

Location and Hours:

105 St. Andrew St. PO Box 100,
Mitchell ON, N0K 1N0.

Monday-Thursday: 10:00am - 8:00pm

Friday- Saturday: 10:00am - 5:00pm

Sunday: Closed

Other Library Services

The West Perth Public Library offers a number of additional services such as their Interlibrary Loan, reciprocal borrowing, providing internet and computer access, and a meeting space that can be booked during business hours. You can learn more about their additional services at westperthpl.ca/services





Emergency SERVICES

Ambulance:

The County of Perth is responsible for providing land ambulance services to all residents of Perth County, the Town of St. Marys and the City of Stratford. The Perth County Paramedic Services provides 24-hour emergency and non emergency pre-hospital medical care and transportation to individuals experiencing injury or illness. For more information on West Perth's Ambulance services visit westperth.com/emergencyservices.

Police:

Police services in the Municipality of West Perth are provided by the Ontario Provincial Police (OPP) through a contract with the Municipality. The West Perth Police Services Board oversees the provision of police services including law enforcement and crime prevention in the Municipality of West Perth which contract with the OPP. For more information on West Perth's police services visit westperth.com/emergencyservices.

Fire:

The West Perth Fire Department provides fire protection and emergency services to West Perth from its Mitchell Fire Station. Personnel respond to an average of 120 emergency calls per year over a large rural area. For more information visit westperth.com/fire.

Burn Permit:

West Perth Fire Department's main goal is to ensure the safety of citizens and our community. Permits are required for open air burns, which can be applied for online or by calling (519) 348-8429 ext. 222. You must receive confirmation prior burning. Leaving a message or submitting an online application does not give you permission to burn.

Recreational Fires:

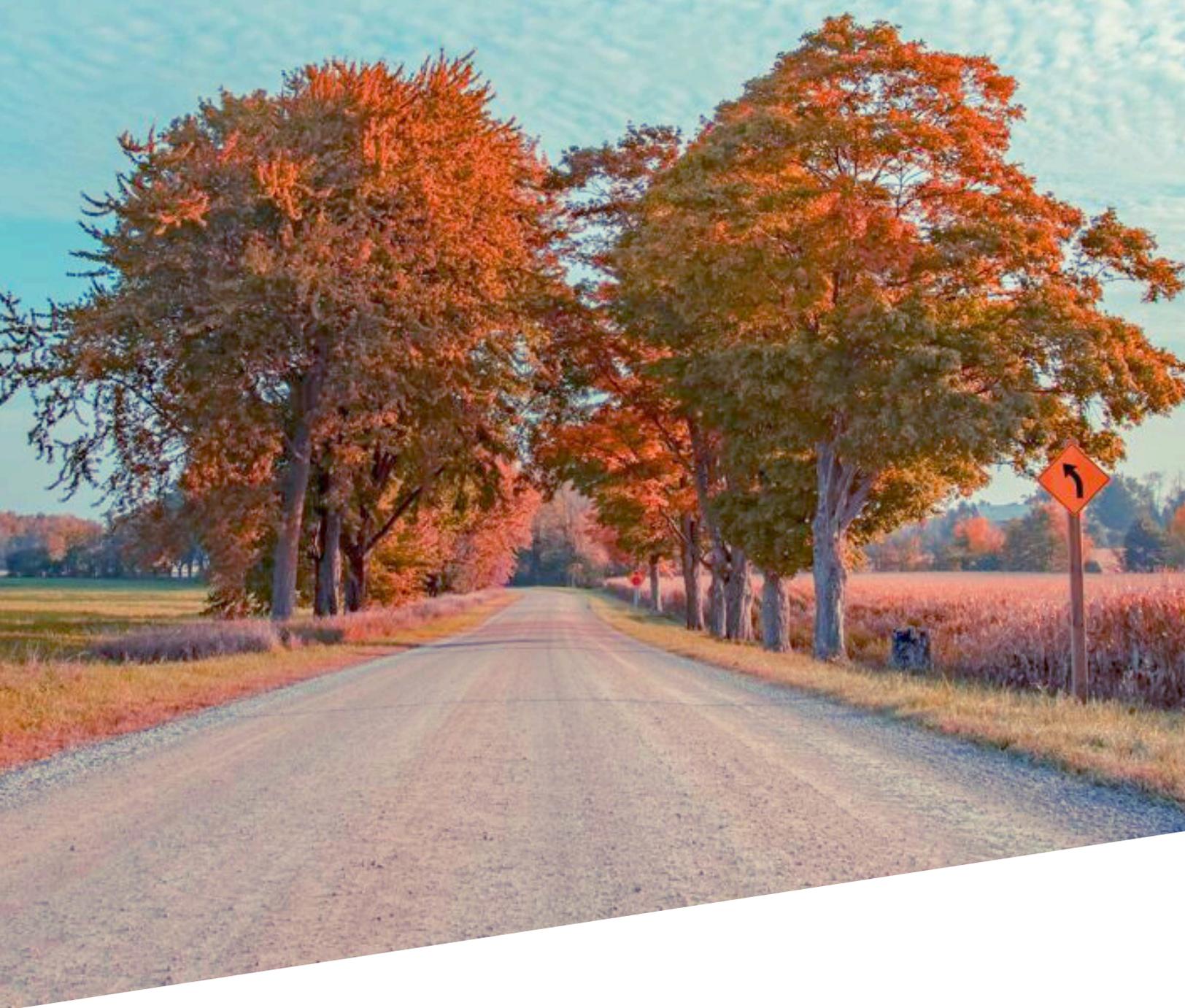
Recreation fires do not require a burn permit, but must be abide by the Open Air Burning By-law: Fire must not be larger than 3 feet x 3 feet, must be extinguished by 12:00 a.m., must have an extinguishable source near by, and must burn only clean wood.

Contacting MUNICIPAL STAFF

View full list of municipal contacts at www.westperth.com/contact.

Municipality of West Perth 160 Wellington., PO Box 609 Mitchell ON, N0K 1N0

General Inquiries	519-348-8429	info@westperth.com
Animal Control	519-273-6600	kwhumane.com
Building Services	519-348-8429 ext. 230	buildingadmin@westperth.com
By-law Enforcement	519-348-8429 ext. 215	by-law@westperth.com
Fire Chief	519-595-2800 ext. 226	bhunter@peartheast.ca
Fire Prevention Officer	519-595-2800 ext. 227	sherrett@pertheast.ca
Mitchell BIA	226-921-0543	biacoordinator@westperth.com
Municipal Planning	519-271-0531 ext. 259	planning@perthcounty.ca
Facility and Hall Rentals	519-348-9311	reccoordinator@westperth.com
Recreation Programs	519-348-9311	reccoordinator@westperth.com
Landfill	519-348-8429 ext. 234	landfill@westperth.com
Library	519-348-9234	wpl@pcin.on.ca
Property Taxes	519-348-8429 ext. 227	propertytaxes@westperth.com
Municipal Drains	519-348-8429 ext. 223	clerk@westperth.com
Water Billing	519-348-8429 ext. 229	finance@westperth.com
Water Issues	519-348-8429 ext. 234	water@westperth.com
Water Emergency	519-301-1607	-
Waste Collection	800-265-9799 ext. 228	bra.org
Winter Maintenance	519-348-8429 ext. 245	-
County of Perth	519-271-0531	
ERTH Power	519-485-1820	
Hydro One	888-664-9376	
Enbridge	888-774-3111	
Huron Perth Public Health	888-221-2133	
OPP Non-Emergency	888-310-1133	



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